



# National Association of REALTORS

Challenges, innovations, and “setting the course”



FEMA

# FEMA by the Numbers

## FY 2018



# FEMA

**20,756  
STAFF**

- Across **10** Geographic Regions
- Serving **54** States & Territories and **573** Tribes
- Managing a **\$14.9B** (FY '18 budget)

**\$23B+  
Spent  
in 2017**

- On **59** Major Declarations
- **16** Emergency Declarations
- **62** FMAGs
- In **33** States and **4** Tribes

*\*obligations continuing*

***TODAY***

- **17** JFO's
- Managing **35** Disasters in 16 States
- **17** Fire FMAGs (FY 18)
- **5** Million NFIP Policies with **\$1.3 Trillion** Exposure

*\*Data as of 4/11/2018*

*\*Represents National Claims*

*Challenges, innovations, and "setting the course"*

# Whole Community Approach to an Unprecedented Year

**70** Voluntary Organizations Supporting

**48** States Responding

**32** Federal Agencies Supporting

**46.9 Million** PEOPLE  
AFFECTED by Harvey,  
Irma, Maria & Wildfires

**15% of the**  
POPULATION

**4.8+ Million**  
HOTEL STAYS

**5.6+ Million**  
CALLS

**4.8+ Million**  
REGISTRATIONS

**2017**  
DISASTERS

**\$9.7 Billion**  
CY 17 NFIP  
CLAIMS\*

**2.4+ Million**  
HOME  
INSPECTIONS

**2,000+** CONTRACT  
ACTIONS



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# Strategic Plan

Helping People. Together.

**FEMA Mission: Helping people before, during, and after disasters.**

STRATEGIC GOALS

## I. BUILD A CULTURE OF PREPAREDNESS



1.1 Incentivize investments that reduce risk, including pre-disaster mitigation, and reduce disaster costs at all levels



1.2 Close the insurance gap



1.3 Help people prepare for disasters



1.4 Better learn from past disasters, improve continuously, and innovate

OBJECTIVES

## II. READY THE NATION FOR CATASTROPHIC DISASTERS



2.1 Organize the "BEST" (Build, Empower, Sustain, and Train) scalable and capable incident workforce



2.2 Enhance intergovernmental coordination through FEMA Integration Teams



2.3 Posture FEMA and the whole community to provide life-saving and life-sustaining commodities, equipment, and personnel from all available sources



2.4 Improve continuity and resilient communications capabilities

## III. REDUCE THE COMPLEXITY OF FEMA



3.1 Streamline the disaster survivor and grantee experience



3.2 Mature the National Disaster Recovery Framework



3.3 Develop innovative systems and business processes that enable FEMA's employees to rapidly and effectively deliver the agency's mission



3.4 Strengthen grants management, increase transparency, and improve data analytics

**FEMA Vision:**

**A prepared and resilient Nation.**



**FEMA**

# Recommendations

Consider the following initiatives to improve resiliency:



Help your customers understand the risk they face for all disasters, and take action to protect the life they've built through insurance.



Share the importance of flood insurance through your networks and marketing channels.



Provide clients with options to mitigate their home to bring down the cost of insurance.



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**For questions, visit:  
[www.fema.gov/webform/ask-question](http://www.fema.gov/webform/ask-question)**

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